# Conducting the 2010 Census in Your Community

Baltimore City Department of Planning-Mayor's Complete Count Committee

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#### Our Job is to Count Everyone - Once!

- Constitutional Mandate
- 130 million housing units
- Thousands of group quarters
- Language challenges
- Coverage challenges

### "It's In Our Hands...."



# Major Census Activities in a Nutshell

- Address List Development
- Questionnaire Delivery
- Group Quarters Enumeration
- Language Assistance
- Recruitment Efforts
- Partnership Efforts



# MARYLAND LOCAL CENSUS OFFICES

- BALTIMORE CITY (OPEN)
- •FREDERICK (OPEN)
- •LARGO (OPEN)
- •ANNE ARUNDEL AREA (FALL 2009)
- •BALTIMORE CITY (FALL 2009)
- •BALTIMORE COUNTY (FALL 2009)
- •MONTGOMERY COUNTY (FALL 2009)
- •EASTERN SHORE (FALL 2009)
- •SOUTHERN MARYLAND (FALL 2009)



## **Questionnaire Delivery**

 Questionnaires are delivered or mailed to all housing units in March 2010

March 8-10 Advance Letter

March 15-17 Questionnaire

March 22-24 Reminder Postcard

APRIL 1, 2010 CENSUS DAY

April 6-15 Replacement Questionnaire



# Residency Rules Guide Where People are Counted

Where you live or sleep most of the time



### Language Assistance

- Spanish / English Questionnaire
- Telephone Questionnaire Assistance
  - English
  - Spanish
  - Chinese
  - Korean
  - Vietnamese
  - Russian
- Language Assistance Guides (51+ languages)
- Language Identification Flash Cards (51+ languages)
- Multilingual Enumerators
- Questionnaire Assistance Centers
- Be Counted sites (6 languages)



#### **Recruitment Efforts**

- Two big recruiting drives
  - National Address Canvassing October 2008 to April 2009
  - Nonresponse Followup October 2009 to April 2010
- Approximately 3 million applicants needed
- Toll-free Jobs Line 1-866-861-2010
- Recruiting Website
- Recruitment Advertising
- Local recruiting and testing
- Multilingual applicants needed



#### **2010 Census Communications Plan**

- The campaign's goals are to:

  - Increase mail response.
    Improve overall accuracy and reduce the differential undercount.
    Improve cooperation with enumerators.
- •The campaign will include:
  - National TV, radio, and print.Local radio and print.

  - -Interactive media and recruitment efforts.
- •DraftFCB subcontracted with G&G an SBA-certified, small advertising agency with expertise in the American Indian, Alaska Native, and Native Hawaiian and other Pacific Islanders populations. G&G also developed the advertising and marketing for the Census 2000 AIAN effort.



## **Partnership Efforts**

- Complete Count Committees
- Promotional materials
- Specialized outreach to hard-to-count populations and communities
- Special Events parades, festivals, community events
- Groundwork activities in 2008 and early 2009
- Mobilization of partners from mid-2009 through spring 2010
- 680 staff from January 2009 onward



#### What Can Partners Do?

- Develop strategic mobilization campaign plans
- Strategize with regional partnership staff in joint outreach efforts
- Convene a 2010 Census Kick-off with key leaders
- Motivate high-level community leaders to support census
- Mobilize community-specific Complete Count Committees
- Urge local constituents to apply for a census job
- Educate constituents about importance of being counted
- Publicize census participation through communication networks
- Publicize census participation at community-specific festivals, parades, and special events
- Create and distribute 2010 Census promotional materials



# CONTACT THE PHILADELPHIA REGION PARTNERSHIP STAFF

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